

Return Policy

October 1st, 2007

The purpose of our return policy is to promote customer satisfaction while setting reasonable and fiscally responsible boundaries for refunds and exchanges.

- The Belfast Co-op will honor returns made within two weeks of purchase.
- We will gladly allow you to return or exchange any spoiled or damaged product, if all other return criteria are met.
- Bulk returns will be honored only if the items is spoiled or damaged.
- Returns accompanied by a receipt are eligible for cash back if applicable. Returns with no receipt may be eligible to be issued store credit if all other return criteria are met.
- We require a receipt for returns or exchanges of all HABA items.
- As perishable items generally cannot be re-sold, we offer exchanges but no refunds on items that need to be refrigerated if all other return criteria are met.
- We will not honor items that are returned for problems with taste, texture, color, etc. according to personal preferences. We suggest you contact the manufacturers directly if you are dissatisfied with a product.